

## Education

B.A. in Audio Engineering with Computer Science minor

Google UX Certificate

# Skills

- Figma
- Wireframing
- Prototyping
- Research and Interviewing
- User Flow and Journey Mapping
- Persona Creation
- Information Architecture
- Stakeholder Engagement
- Leadership and Management
- Critical Thinking
- B2B communication
- Communication
- Team Collaboration
- Presentation
- PowerShell
- HTML
- Java
- SQL
- C#

#### References

Available upon request

### Spurgeon "Trey" Mattison UX Designer

# Experience

**Event Staff Lead | Beyond Van Gogh & Money Art Exhibit** March '25 - April '25

Coordinated and assisted team members in a retail, education and performance environment while establishing customer relations.

### Account Executive | Yelp Sept '24 - March '25

I connected with business owners while managing my pipeline to sell products and services to assist in marketing campaigns while providing technical support.

### **Computer Technician | PTG**

Feb '22 - May '24

Working alongside a team in a fast paced environment I was responsible for managing customer and business relationships, providing support regarding any technology services as well as handling customer accounts and transactions.

### Service Desk Analyst | Pomeroy

Aug '20 - Feb '22

I provided customer service and troubleshooting while advising clients in the medical field. I also assisted in documentation of client issues, products and services.

### Help Desk Analyst | University of South Carolina

Aug '19 - Apr '20

I handled management of student and faculty accounts, troubleshooting on campus technology while assisting with in school transactions and services.